

Proposal on how to manage issues detected by stakeholders at the ESC meetings

Joint suggestion by ACER and ENTSO-E

Aim of the proposal

- Make full use of the ESCs;
- Bridge the time-gap between ESCs' meetings, and
- Provide an one-stop source for major implementation issues raised at the ESC's level

What we propose ...

- Issues raised by stakeholders are first discussed at the ESC meetings;
- During the meetings, questions will be formed and addressees will be chosen for issues that cannot be fully addressed in the discussions;
- Questions will be posted on the ESCs' webpage shortly after the meetings;
- Answers to the questions will be posted upon addressees providing their answers (in advance of the next meeting).

Issue Logger

- Simple tool serving the Q&A process
- Easy to use, maintain and add features (e.g. filters)
- ENTSO-E will remain the only hub and owner (not user) of the tool
 - ENTSO-E will log the questions agreed on the ESC meetings
 - ENTSO-E will log the replies (own or those received by the members)
- Everyone will be able to view the Q&A but not edit (only ENTSO-E)
- A feature will be added for answers validated by the ESC e.g. validated by the ESC or validation is pending. This will help the user understand if and how to use each answer.