Your guide to understanding and using the Issue Logger Tool

The European Network of Transmission System Operators (ENTSO-E), supported by the Agency for the Cooperation of Energy Regulators (ACER) and the European Commission, created and maintains this Issue Logger to enhance public access to and exchange of information regarding the implementation of Network Codes and Guidelines approved in line with Regulation (EC) No 714/2009.

The Issue Logger lists all the official recorded stakeholder inquiries that have been raised during the meetings of the three different European Stakeholder Committees (ESCs) – the Grid Connection, the System Operation and the Market one.

How the tool works:

1. Issues raised by stakeholders at the ESC meetings are first discussed there.
2. During these meetings, questions that are deemed of wider interest are chosen and then recorded in the Issue Logger Tool.
3. Answers collected during the meeting or thereafter are posted in the Issue Logger Tool upon addressees providing them. As a general rule, the answers are provided in advance of the next ESC meeting.
4. At the next meeting, the answer is discussed and the status of the answer in the tool is updated to reflect the acknowledgement of the ESC.

For further reference, please consult the joint presentation of ENTSO-E and ACER, on the objectives and the process for the tool, presented at the 6th GC ESC on 7 June 2017 here.

Based on the disclaimer of this Issue Logger (found on the left-hand side of this website), the information provided on this Issue Logger is for informational purposes only. It does not establish any legal rights and does not constitute a statement of the law, legal advice or legal act, and it should not be construed as having such effects (if you need specific advice, you should always consult a suitably qualified professional).

How to interpret the answers in the tool:

Answer: this is the answer as provided by the addressee of the question by the due date.

- For each question raised, there are relevant dates and assigned responsibilities for providing an answer.
- The answers to each question are presented and discussed at the next ESC. Each member of the ESC has an opportunity to comment and/or to provide an additional view to the question, which is then logged into the tool as well.
- If there is a convergence of opinion in the ESC on the answers to a question and these answers can be commonly accepted by all parties as consensual, then the final reply is considered "acknowledged" by the ESC and appears as **green**.
- In case there is no convergence of opinion on the answer, the answer status appears as **yellow**.

Responsible party: the main addressee of the question, who is expected to provide an answer. However, all members are in addition equally able to contribute with an answer or additional information regarding the question. In that case, the additional contributions to a question from various parties appear as well under each answer in the category Documents.

Inquiry date: the date when the question was raised at the respective ESC.

Topic: the Network Code(s) and/or Guideline(s) to which the question refers or any other topic under which a question falls.

Due date: the date of the following meeting by which the addressee of the question should submit the answer. This is usually the date of the following ESC after the one during which the question has been raised.

The Issue Logger provides filtering options per ESC, per Network Code/Guideline, per most recent update and has also an effective search option to track the inquiries according to relevance on a specific topic or article of the Network Code Regulations.

ENTSO-E, ACER and the European Commission assume no liability whatsoever (neither expressly nor implicitly) in relation to any error, omission, or inaccuracy of law or fact in the information contained in the Issue Logger, and accept no responsibility for any direct, indirect or consequential loss or damage incurred by any user in connection with this Issue Logger and its use. Furthermore, we cannot guarantee that our service will not be interrupted or otherwise affected by such problems.