
ENTSO-E PRIVACY POLICY

FOR THE USE OF THE ENTSO-E TRANSPARENCY PLATFORM

For technical reasons, the Transparency Platform website uses cookies to manage some features of the website, in particular to display a specific welcome page for first-time visitors, or to memorise chosen display options or settings for return visitors.

Software also records user statistics of the website but it does not permit individual user identification.

It is possible to configure your browser to either accept or block cookies. Access to the Transparency Platform website will not be restricted or refused for users not accepting cookies.

During the registration process, you have to provide ENTSO-E with the following personal data: first name and second name, title, valid email address, phone number, company, position and industry. Relevant Records regarding the effective use of the Transparency Platform will be collected during your later use of the Transparency Platform.

Personal data collected by ENTSO-E shall be processed by ENTSO-E, International Non-Profit Association created under Belgian law, having its registered office at 1000 Brussels, Avenue de Cortenbergh, 100 (Belgium), acting as data controller and in compliance with the Belgian Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data, for the following purposes:

- i. management of the Transparency Platform operation (in particular for security and maintenance purposes), including ENTSO-E relations with the Transparency Platform users;
- ii. statistical analysis of user activity on the Transparency Platform, for further improvement of the Transparency Platform and related services;
- iii. information regarding the activities of ENTSO-E, in connection with the Transparency Platform;
- iv. creation and maintenance of a contacts database which access is restricted to ENTSO-E and ENTSO-E Members.

By providing ENTSO-E with your personal data, you give ENTSO-E your express agreement to use the transmitted personal data for the above-mentioned purposes. The personal data transmitted to ENTSO-E are registered in a database held by and under the responsibility of ENTSO-E. These data will be used exclusively for the above-mentioned purposes, save express later disagreement from you concerning the purpose sub iii. These data shall not be transmitted to any third party other than ENTSO-E members, which shall process the transmitted personal data solely for the above-mentioned purposes.

Your data shall be processed as long as your account remains active and one year after the closing of your account. You can request the closure of your Transparency Platform account, by sending an email to ENTSO-E through the contact details available on the Transparency Platform website.

Upon request sent by email to ENTSO-E (at the relevant email address mentioned on the Transparency Platform website), you can access and rectify the personal data relating to you. The President of the Court of First Instance of the place of your residence (in Belgium) or of the place of ENTSO-E's registration (Brussels), is competent to decide on any dispute relating to the exercise of your right to access and to rectification.

If, at any time, you are of the opinion that ENTSO-E does not respect your privacy, please inform ENTSO-E by e-mail (at the email address mentioned on the Transparency Platform website). ENTSO-E shall do everything to identify and solve the problem.